CERTIFICATION.
The big difference in control system integration.SM

What is the CSIA CERTIFIED member program and why is it important when your company is selecting a control system integrator?

How do you know that the system integrator you select for your automation, information, or control system project is competent or is likely to still be in business when you need support?

The CSIA CERTIFIED member program requires an independent, third-party audit of members on a myriad of criteria that spans all aspects of business and project management performance. These criteria come from the CSIA "Best Practices and Benchmarks Guidelines" manual that details standards necessary to assure that you get the level of quality, performance, and long-term support you deserve.

Best Practices and Benchmarks

CSIA CERTIFIED members adhere to best practices in all aspects of business. This means they have in place the processes and procedures that foster honest contracts and fair risk allocation, proper billing, project management that focuses on adherence to schedule, and customer service that is measured. In short, your automation project experience will be the best it can possibly be, giving you confidence in your system's performance and peace of mind overall.

Resources

CSIA CERTIFIED members must demonstrate a volume of business with engineering content that assures the availability of adequate resources to take on the demands of your automation projects.

Experience

CSIA CERTIFIED members must have a number of years of project experience to qualify as members, assuring that your project isn't some novice's training ground.

Dedicated Technologists

CSIA CERTIFIED members meet the challenges of rapidly changing technology with proven technical management processes. This means you get the best, most current, technical expertise available.

Successful Business Ownership

CSIA CERTIFIED members must show a record of profitable business operation, protecting you from integrators who may not be around to finish or support your project. They also must have in place adequate liability insurance and proper business practices for activities such as HR, accounting, and general management.

Learning Oriented

Through their own internal, audited, quality improvement programs and through attendance at the information-packed CSIA Executive Conference, CERTIFIED members demonstrate a commitment to advancing their businesses with better processes and new techniques, particularly in the areas of project management and business management.

Stability

With HR practices geared toward retaining top talent and business practices dedicated to assuring long-term survival, CSIA CERTIFIED members provide you with the consistency and stability you need for a successful project. They also have an audited disaster recovery plan that demonstrates an ability to recover data and records, as well as an ability to maintain business operations.

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csia
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CERTIFIED

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