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**Agenda - DRAFT**

CSIA Best Practices Training - Asheville NC

April 29-30, 2019

8:00 am – 4:30 pm

Presenters: Tom Sulda, Barry Anderson

Location: Taft (breakfast & lunch will be in Roosevelt)

*In case of emergencies – please contact Jose Rivera (847) 345-5128 or Jill Gabbert (630)921-1321*

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| **April 29, 2019** | |
| 7:30 – 8:00 am | Shared Breakfast (Roosevelt) |
| 8:00 – 8:15 am | Introductions   * CEO Welcome – Jose Rivera * Tom & Barry IPX Check * Participants -around the room * Course Agenda * Disclaimers |
| 8:15 – 8:45 am | Chapter 1 Review |
| 8:45 – 9:30 am | Chapter 1 Workshop |
| 9:30 – 10:00 am | Chapter 2 Review |
| 10:00 – 10:45 am | Chapter 2 Workshop & Morning Tea |
| 10:45 – 11:15 am | Chapter 3 Review |
| 11:15 am – 12:00 pm | Chapter 3 Workshop |
| 12:00 – 12:45 pm | Lunch (Roosevelt) |
| 12:45 – 1:15 pm | Chapter 4 Review |
| 1:15 – 2:00 pm | Chapter 4 Workshop |
| 2:00 – 2:30 pm | Benefits of CSIA Certification: ***Guest TBA*** |
| 2:30 – 2:45 pm | Afternoon Break |
| 2:45 – 3:15 pm | Chapter 5 Review |
| 3:15 – 4:00 pm | Chapter 5 Workshop |
| 4:00 – 4:30 pm | Wrap Up, Q&A, What to Expect Day 2 |
| **April 30, 2019** | |
| 7:30 – 8:00 am | Shared Breakfast (Roosevelt) |
| 8:00 - 8:30 am | Chapter 6 Review |
| 8:30 – 9:15 am | Chapter 6 Workshop |
| 9:15 – 9:45 am | Chapter 7 Review |
| 9:45 – 10:30 am | Chapter 7 Workshop & Morning Tea |
| 10:30 – 11:00 am | Chapter 8 Review |
| 11:00 – 11:45 am | Chapter 8 Workshop |
| 11:45 am – 12:30 pm | Lunch (Roosevelt) |
| 12:30 – 1:00 pm | Chapter 9 Review |
| 1:00 – 1:45 pm | Chapter 9 Workshop |
| 1:45 – 2:00 pm | Afternoon Break |
| 2:00 – 2:30 pm | Benefits of CSIA Certification: ***Guest TBA*** |
| 2:30 – 3:00 pm | Chapter 10 Review |
| 3:00 – 3:45 pm | Chapter 10 Workshop |
| 3:45 – 4:30 pm | Wrap Up, Q&A, Next Steps |